

Appendix G: Summary of CareStar Programs and Services

The Summary of CareStar Programs and Services is included on the following page as a pre-printed technical insert.

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Summary of CareStar Programs and Services				
	Program	Period	Type of Service	Population
1	Ohio Home Care Program.	1998-Present	Assessment and Case Management. Adults, Children.	Individuals with chronic health conditions, physical and mental health disabilities.
2	Indiana Aged and Disabled (AD) and Traumatic Brain Injury (TBI) Waivers.	2006-Present	Assessment and Case Management. AD: Adults; TBI: Adults and Children.	Individuals with intellectual, developmental and/or physical disabilities, as well as traumatic brain injuries.
3	HOME Choice, Pre-Transitions and Community Living (Money Follows the Person Program).	2004-Present	Transition Services, Assessment and Case Management. Adults, Children.	Chronic health conditions, physical and mental health disabilities.
4	National Multiple Sclerosis (MS).	2009-Present	Case Management. Adults.	Individuals with Multiple Sclerosis.
5	Indiana Division of Disability and Rehabilitative Services, Family Supports Waiver (FSW) and Community Integration and Habilitation Waiver (CIH).	2013-Present	Assessment and Case Management. Adults, Children.	Individuals with intellectual and/or developmental disabilities.
6	Managed Care Programs.	2014-Present	Assessments, Population Health, HEDIS. Adults and Children.	Medicaid and/or Dual Eligible population (Medicaid and Medicare).
7	Ohio Department of Developmental Disabilities.	2015-Present	Options Counseling and education. Adults.	Individuals with Disabilities, stakeholders and families.
8	Single Entry Point (SEP).	2015-Present	Support Navigation.	Person-centered assistance to individuals who are seeking long-term services and supports.
9	Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD). Comprehensive Supports Waiver Program (COMP) and the New Options Waiver Program (NOW).	2016-Present	Intensive Support Coordination and Case Management. Adults.	Individuals with developmental needs, complex medical and behavioral needs.
10	Ohio Department of Medicaid, Specialized Recovery Case Management.	2016-Present	Specialized Recovery Case Management and Assessments. Adults. Specialized Recovery Case Management and Assessments. CareStar Case Management Software (CSCMS) application for case management and assessment (SaaS).	Individuals with behavioral/mental health diagnoses.
11	CareStar Personal Services.	2019-Present	Personal Care Needs.	Older Adults living in the Community.
12	Community-to-Home, PA Department of Health.	2019-Present	Community Health	Children and Youth with Special Healthcare Needs (CYSHCN) and their families.
13	Senior Patient Navigation, Hamilton County (OH).	2019-Present	Case Management.	County residents aged 60 years and older.
14	Sickle Cell Disease Community-Based Support Program, PA Department of Health.	2020-Present	Case Management.	Sickle Cell Disease Patients.
15	CareStar Learning, LLC.	2005-Present	e-learning and webinars.	100,000 continuing education hours provided. 15,000 users utilizing variety of e-learning offerings and 100s of webinars for Training and education offered.
16	CareStar Information Systems, LLC	2001-Present	Software development and integration. Data Analytics, Data Warehouse and Data Transfer.	Multiple State, County and City governments and Managed Care Organizations (e.g., Buckeye, Ohio SRS Program, MyOhio Version 2).